

# Denodo Standard Success Services

## Objective

The Standard Success Services offering provides businesses with a firm footing for Denodo product deployment in the cloud (public, hybrid, private). With this offering, Denodo can work alongside customer team members to give a basic introduction to data virtualization and help set up Denodo products using best practices for administration, operations, and development.

The Success Services program helps customers to minimize surprises and risks by continuously addressing issues and identifying areas for improvement through the following program benefits:

1. Periodic access to a designated Customer Success Manager (CSM) who acts as your technical point of contact and advocate within Denodo.
2. Access to consulting guidance areas that include architecture, design, and development
3. Access to a capacity assessment for your current and future workload

## Benefits

- Continuous guidance, for solid knowledge about data virtualization and ways to simplify and accelerate its adoption
- Periodic touchpoints to help you reach success
- Knowledge transfer, help on risk management, and expertise about data virtualization

## Audience

Business users, business analysts, business architects, IT managers, Denodo administrators, and Denodo developers.

# Deliverables

The deliverables of this service are:

Workload Analysis	1 workload analysis in a year. Workload analysis is based on one-week monitoring logs from 1 production server or cluster which should represent overall system usage, as they summarize the following information: <ul style="list-style-type: none"><li>● CPU utilization</li><li>● Memory usage</li><li>● Server query load</li><li>● Overall performance</li></ul>
Success Manager	Up to one Deployment Success Meetings per quarter (each one hour long).
Technical Consultant	Two 1-hour meetings per month that will provide expert advice through question-and-answer sessions for guidance in areas like architecture, design, and development.

# Duration

1-year term.

This service is available for Denodo Standard with an Annual subscription.

# Mode of Delivery

Offsite Consulting Services

# Learn More

- [Denodo Services Site](#)



Denodo is the leader in data virtualization providing agile, high performance data integration, data abstraction, and real-time data services across the broadest range of enterprise, cloud, big data, and unstructured data sources at half the cost of traditional approaches. Denodo's customers across every major industry have gained significant business agility and ROI.

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